



The People You **Trust**. The Technologies You **Need**.

# HANK Medical Coding

*Powered by the best US medical coders in healthcare.*

## US-based Human Coders

- ✓ Expert US-based anesthesia coders have at least 6 years of experience and are experts in the industry
- ✓ 90% or higher coding accuracy rate, leading to significant reduction in denials
- ✓ Annual HIPAA and compliance training
- ✓ Coders work in a secure, virtual, desktop-controlled environment for HIPAA compliance
- ✓ Regular auditing to ensure 90% coding accuracy
- ✓ Access to experts for coding and compliance questions

**Save up to 50% on your coding costs:**

Combine HANK's US-based Human Coders with the HANK Claim Maker for select types of cases based upon your target accuracy.

## AutoCoder API

State-of-the-art, machine-learning AI

- ✓ Available for anesthesia coding, including ALL line items (other specialties coming in 2024)
- ✓ Processes ALL available documents
- ✓ At 95% accuracy, can code up to 80% of cases without human intervention
- ✓ Served via HIPAA-compliant asynchronous HTTPS REST API server on AWS
- ✓ HANK's Expert Human Coders continually audit results
- ✓ Includes CPT, ASA, ICD, Modifiers, and Responsible Providers for all line items (along with predicted accuracy for each)
- ✓ Integrated NCCI, NCD, LCD, PFS, ASA Crosswalk, and Active Coding checks automatically applied via HANK Claim Cleaner API
- ✓ Generative AI guidance - coming early 2024  
*If AutoCoder cannot confidently code the claim, the API response will include guidance in short, simple, human language to assist the provider or medical coder in clarification steps and/or questions*

**DEMO** Contact [HELLO@HANK.ai](mailto:HELLO@HANK.ai)



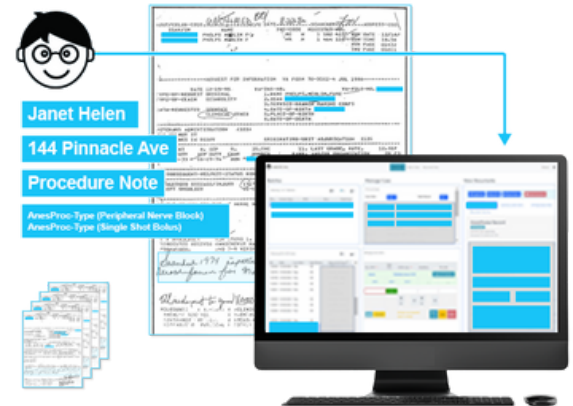
## The People You Trust. The Technologies You Need.

# HANK Claim Maker


## Our Flagship Product

**A next-generation AI-powered document management and augmented/automated medical coding platform that works WITH your existing RCM Software**

Realize up to 60% reduction in labor by augmenting and automating traditionally manual tasks in your revenue cycle processing. Works WITH your existing RCM Software (Imagine, NextGen, IDX, etc.).



## KEY FEATURES

- ✓ **Ingests medical records and encounters lists in a multitude of formats.**  
*Sftp, one-touch scanners, user upload, hl7, etc.*
- ✓ **Batch- and case-level workflow management.**  
Monitor and audit the status and time spent in different statuses of claim preparation.
- ✓ **Integrated worker access control and assignment.**  
Easily assign and allow access to specific facilities, batches, dates of service, etc. for your RCM workforce.
- ✓ **Direct export to your existing RCM Software.**  
Manual or backend automated transfer of completed claims to your existing RCM Software.
- ✓ **Easily expand or contract your workforce on demand.**  
Managers can assign work to members of an external workforce when needed.
- ✓ **Access Claim Maker from anywhere.**  
Chrome browser-based, HIPAA-compliant platform.
- ✓ **Multi-tenant servers via VPN from AWS.**  
All customer data is siloed and encrypted during transport and at rest.
- ✓ **Authentication via SSO (GSuite or Microsoft AD).**
- ✓ **Cases and document storage up to 7 years included.**
- ✓ **Augmented/Automated features\*:**
  - Identification and segmentation of document type, date of service, and patient for each page in every document ingested.
  - **NEW:** Interactive knowledge assistant **HANK Scholar**  ChatGPT-style assistant capable of providing context-aware encounter summary and coding guidance with sources.
  - Extraction of revenue cycle data elements from the documents (*both pdf and scanned documents*), including all staff times, responsible providers, surgeon, insurers, etc.
  - After splitting documents into patient-specific records, automatically links all documents received to appropriate encounters.
  - Determination of document status for an encounter (*e.g., all received, missing operative report, etc..*)
  - Patient demographic and insurance capture from data feed via hl7, csv, AND directly from scanned documents.
  - Line-item coding predictions including CPT, ASA, Modifier, ICD-10, and responsible provider coding with predicted accuracy levels.
- ✓ **Complete automated coding coming in Q1 2024**  
Specify your case types and target accuracy. Cases matching these criteria will be marked 'Coding Complete' and the ACE team continually audits these cases to guarantee target accuracies are met.

\* Please note that some advanced features are in beta and subject to change over time, hopefully for the better. Ask your client success representative for more information or to inquire which features are being the most aggressively developed currently.

